



# Housman Court's Monthly News Letter



September 2018

## Dear Residents, Relatives and Friends

Welcome to our latest newsletter! There has been a definite change in the air the last few weeks. The children have gone back to school and the nights are drawing in and we're even planning for our Christmas events!

We would like to welcome some new staff to our team: Wendy Mitchell care assistant; Trish Spence Housekeeper and Sue Parry the new cook and Kitchen assistant. These staff come with lots of experience and should prove to be valuable additions to our team.

Karen will be taking on the post of head of Housekeeping and will be starting after her holiday mid-September.

### Residents' birthdays

All the residents' birthdays are celebrated with a card and a gift from all the staff here at Housman Court. Families are welcome to stay for lunch or have a room made available for them to hold a get together. Eileen and Louise also prepare a birthday cake for each resident.



**Planned events for the coming month (please see our notice board for the most up-to-date activities happening within the home).**

- 3<sup>rd</sup> September Bowling at Rubery

- Thursday 6<sup>th</sup> September Church service at 10:30 Reverend Richard (in house)
- 11<sup>th</sup> September Botanical Gardens
- 19<sup>th</sup> September Bowling
- 5<sup>th</sup> September Church Service
- 26<sup>th</sup> September Sing along with Choir.
- Methodist church every other Sunday.
- Coffee morning last Thursday of every month



### **Employee of the Month.**

We had an *amazing* response to the employee of the month with 12 nominations this month. The winner of Employee of the Month for August was Jean Morris our Housekeeper. She was nominated for the following reasons:

- Working hard and always working over her hours.
- For always helping and working over her hours.
- Always working hard and having a positive attitude
- Always working hard!

Other staff nominated were:

Sue Mole our Laundry Assistant: she had 2 votes for always being happy and keeping the laundry tidy.

Heather Mitchell our Activity Coordinator: she is a good team player and extremely helpful to the care team

Emma Price our Night care assistant: also had 2 votes for being hardworking, having a positive attitude and always attending to resident's needs. She is always thoughtful with residents and senior members and goes the extra mile.

Mick Whild part of our maintenance staff: he is always helpful and puts 100% into his work everyday.

Michelle Addis our Care Assistant: she always works hard to look after the residents.

Sarah Bartlett our Care Assistant had 2 votes for fitting into the team well and being a good team player and for always being happy and pleasant to be around.

We welcome all staff and visitors to nominate staff for Employee of the Month when they observe their good practice within the home. We have a letterbox and nomination slips in the main corridor which we have decorated pink and yellow.

### Wedding bells are in the air!



Meg gets married next weekend! We're all hoping she has a lovely day with her family and friends and that she has an amazing married life filled with joy and happiness.

### Events that took place in August.

During the month of August residents have been making the most of the good weather. We've been bowling and had a men's day out to the pub. Residents also enjoyed the Holiday at Home Events held at the Methodist church. The activity team have also been hosting personalized one to one sessions with residents.

### Holiday at Home – Methodist Church





One to one with Jean



## **UPDATE ON DEVELOPMENTS WITHIN THE HOME.**

We are in the process of finalising the electrician quotes and organizing a start date for the Herschel's infrared heating system. We will start on the first floor, then move to the communal areas, second floor and lastly third floor. This system will be a lot more effective than our current system and produce a much softer heat in the building. A new chair lift has been fitted on the ground floor. Works have been carried out on the lift and lift pit. We are prioritizing the refitting of doors and windows in the reception area.

### **Upcoming meeting for Residents and Relatives is 13<sup>th</sup> November at 18:00.**

Minutes from last meeting have been emailed to relatives with newsletter or printed copies are available in reception.

### **'Cuppa and Cake' meetings with the home cook.**

We would like to welcome residents, friends and families to join Eileen for our 'Cuppa and Cake' meetings. Eileen can then explain all the exciting plans we have from the training she had with Adventure with Dementia as well as get general feedback from you about our menus and mealtime experiences. We are very proud of our mealtimes but we are keen to take it to the next step of being outstanding.

We are also looking for feedback from the summer menus to pass onto the Trusts Chef who is currently developing and putting together autumn / winter menus. **Upcoming date for this is 26<sup>th</sup> November at 14:00.**